

# MINUTES OF THE MARYLAND STATE LIBRARY BOARD

Wednesday, September 23, 2020

Virtual Board Meeting

## Opening

The Maryland State Library Board met in regular session on Wednesday, September 23, 2020 at 10:00 a.m. virtually through Google Hangouts. The following members were in attendance: Ms. Sharan Marshall, Chair, Ms. Heidi Daniel, Ms. Laura Hicks, Mr. Jim Fish, Ms. Sharon Maneki, Ms. Sharan Marshall, Mr. Albert Martin, Ms. Morgan Miller, Mr. Wilson Parran, Ms. Lynn Wheeler, Mr. Robert Windley and Ms. Irene Padilla, State Librarian.

Dr. Brian Butler and the following staff members were also present: Dr. Tamar Sarnoff, Mr. John Owen, Ms. Donna Liberto, MSL CFO, and Ms. Jody Malmstrom.

Ms. Brittney Tignor and Ms. Melissa Daggett were not present.

Ms. Marshall, Chair, called the meeting to order at 10:05 a.m. Ms. Marshall welcomed Ms. Miller and Ms. Liberto.

## Approval of Meeting Minutes

The minutes of the State Library Board of September 23, 2020 were considered. Ms. Marshall stated that the Rural Maryland board should be the Rural Maryland Council. Mr. Fish commented that the meeting end time should be changed from 10:12 p.m. to 12:10 p.m. Mr. Martin moved to approve the minutes as amended; Mr. Parran seconded. The motion received unanimous approval.

## Executive Session

Pursuant to 3-305(b)(7) of the General Provisions Article, Annotated Code of Maryland, and upon motion by Ms. Lynn Wheeler, and seconded by Mr. Wilson Parran, and with unanimous agreement, the Maryland State Library Board met in closed session virtually on Wednesday, September 23, 2020. All State Library Board members were present. Also in attendance were: Ms. Padilla, State Librarian, and Assistant Attorney General, Jody Malmstrom. The Executive Session commenced at 10:14 a.m.

Ms. Malmstrom provided legal advice related to the proposed budget process discussion. Ms. Padilla presented the proposed FY 2022 Capital Budget, including the County Library Capital Project Grants Program, recommendation and the proposed FY2022 State Library Operating Budget.

- First Item: Mr. Martin moved. Ms. Maneki seconded.

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- Second Item: Ms. Wheeler moved. Mr. Windley seconded.
- Third Item: Mr. Parran moved. Mr. Martin seconded.
- The Executive Session ended at 10:58 a.m.

## Reconvene

The meeting reconvened in open session at 10:59 a.m.

## State Library FY 2022 Operating Budget

The Maryland State Library Operating Budget is submitted annually in accordance with the instructions promulgated by the Maryland Department of Budget and Management (DBM). The proposed Maryland State Library FY 2022 Operating Budget Request was provided to the State Library Board for review and approval during Executive Session.

The State Library Board unanimously approved the proposed Maryland State Library FY 2022 Operating Budget for submission to the Department of Budget and Management.

## County Library Capital Project Grants Program, FY 2022

The FY 2022 Capital Budget, including the County Library Capital Project Grants Program, is submitted annually in accordance with the instructions promulgated by the Maryland Department of Budget and Management (DBM), Office of Capital Budgeting. The proposed FY 2022 Capital Budget was provided to the State Library Board for review and approval during Executive Session.

The State Library Board unanimously approved the proposed FY 2022 Capital Budget for submission to DBM.

## Code of Maryland Regulations – 14.38.01.04 Special Library Media Services

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Ms. Padilla requested that the Board provide approval to publish the new regulation that, pursuant to the unanimous approval of the Maryland General Assembly during the 2020 session of SB 326 and HB 604 and passed into law effective October 1, 2020, will change the name of the Library for the Blind and Physically Handicapped to the Library for the Blind and Print Disabled (LBPD). Notice of this action will be published in the Maryland Register for a 30 day comment period.

Mr. Windley moved to approve publishing the regulations. Mr. Martin seconded. Motion was approved unanimously.

## State Librarian's Report

### Personnel

Positions pending hire include:

- Administrative Specialist II, Finance (under a hiring freeze)

MSL Organizational Chart FY 2021

### Employee Work Status:

Approximately five to ten MSL employees report to the Library for the Blind and Print Disabled (LBPD) facility, as needed, to complete their required responsibilities. Generally five staff report on a daily basis to process delivery, send out books to patrons, and maintain the facility.

All employees on administrative leave returned to work in early June.

The remaining staff continue to telework.

### Board Member Orientation

Ms. Padilla met with Ms. Miller, the new MLA President, on Thursday, September 17 to provide an orientation to the Board.

Items discussed were the statute pertaining to the agency and the Board, the membership roster, bylaws & acknowledgement form, and the typical meeting agenda.

### Reopening Maryland Libraries

- MSL conducted a survey designed to determine the current status and proposed plans for reopening Maryland Libraries. This will help to update the information about where systems are

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in their phased reopening, and what resources may be available to the public. Feedback will also be used to inform statewide conversations, State Library priorities, and to respond to questions from ALA, IMLS and other national partners. Preliminary results include:

- Almost 90% of systems are providing contactless/curbside services at their branches.
- In addition to contactless/curbside materials circulation, libraries are providing WiFi hotspots, WiFi-enabled devices such as Chromebooks, contactless printing services, 3D printing pickup, activity kits, virtual reference, virtual programming, and a "smiles/kindness/connection".
- Almost 70% of library systems are continuing to keep branches closed to the public. Of those that reopened, most did not do so until early August, and most are offering limited hours for the time being.
- Only about 38% of responding libraries have a firm date set for reopening.
- Over 86% of libraries have extended WiFi beyond the building, serving their communities even while facilities are closed.
- For libraries that purchased additional WiFi equipment, 75% were able to do so because of the CARES Act funding distributed through MSL.

## State FY 2020 Budget

State revenue figures not as bad as feared. Maryland closed out fiscal year 2020, which ended on June 30, with a \$585.8 million fund balance.

Revenue projections for the next couple of fiscal years are still predicted to be pretty lean.

## Federal FY 2021 Budget

The White House released its FY2021 budget proposal and - for a fourth time in a row - it intends to eliminate the Institute of Museum and Library Services (IMLS), including all funds from the Library Services and Technology Act (LSTA). The administration's new budget not only strips funding from IMLS, it brushes aside funding for other library-eligible education programs.

The library community continues to follow legislation and contact elected officials as needed to move forward the continuation of this funding. This is particularly important as the battle for domestic spending becomes more competitive and members of Congress look for programs to cut.

## Library Stabilization Fund Act

In July 2020, the Library Stabilization Fund Act was introduced in both the Senate and the House. Representative Andy Levin (D-MI) and Senator Jack Reed (D-RI) are sponsoring this legislation calling for \$2 billion in emergency recovery funding for America's libraries. The purpose behind these bills, which are identical, is to provide libraries the funding to preserve crucial library services so that they are strong and well positioned to help with response to the coronavirus pandemic and to accelerate recovery in

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their communities. This funding would allow libraries across the country to retain staff, maintain services, and safely keep communities connected and informed.

The thinking behind this bill is that Libraries are being left behind in Congress's pandemic response. When libraries are left behind, our communities are left behind. There is currently no dedicated support for America's libraries in new COVID-19 relief packages, though healthcare, small businesses, and numerous other sectors have been included. The feeling is that Library workers have committed to supporting their communities, even in this difficult moment, and that it's time for Congress to support them in turn.

The total funding called for is in the area of \$2 billion with \$1.7 billion to be distributed to the Grants to States program through the Institute of Museum and Library Services (IMLS), with a minimum of \$10 million to each state. The breakdown for the funds is as follows:

- \$1.7 billion to be distributed to libraries through state library agencies based on state population, with a minimum of \$10 million to each state.
- \$45 million in grants to Tribal libraries.
- \$200 million in competitive grants to strengthen library services to communities most affected by COVID-19
- \$40 million for IMLS to administer grants and conduct research and data collection related to the impacts of COVID-19

Thanks to advocacy from Maryland library supporters, Sen. Benjamin Cardin (D) and Sen. Chris Van Hollen (D) have signed on to cosponsor this bill.

## Capital Projects Program

### Current Projects

Construction is underway on libraries in Anne Arundel (Riviera Beach), Baltimore (Reisterstown), Carroll (Westminster), Cecil (Northeast), Montgomery (Long Branch) and Queen Anne's (Kent Island) Counties as well as in Baltimore City (Hampden). Harford County is awaiting equipment delivery to begin HVAC replacement at the Abingdon Library.

Design is underway for projects in Baltimore (Catonsville), Calvert (Twin Beaches) and Frederick (Middletown) Counties. Allegany County has completed design and is preparing to go out to bid for the LaVale Library renovation and expansion.

### FY 2021 Capital Grants

The Board of Public Works gave final approval for \$7,300,000 in State capital funding for FY 2021 projects as recommended by the State Library Board. During the meeting, both Comptroller Franchot

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and Treasurer Kopp spoke very highly of libraries' innovative response to the current pandemic stating that "Maryland's Libraries have been using their 3-D printers to produce PPE. Libraries expanded access to e-books and digital materials, along with providing online adult and children's programs and dial-a-story services. Additionally, libraries expanded WiFi hotspots into their parking lots and other areas to provide internet access for families that do not have it at home. All libraries have offered virtual programming and are moving forward with Maryland's annual summer reading program to be delivered in a virtual format."

## Countywide Master Facilities Planning

LSTA grants will be awarded to Somerset and Wicomico Counties to update their facilities plans and to prepare for their anticipated FY 2023 State funding requests.

## Library for the Blind and Print Disabled (LBDP)

### Programs and Events

- The name change for LBDP will officially go into effect on October 1, 2020. LBDP will introduce new social media handles, as well as make changes to staff email, online fliers and applications. In the following weeks LBDP will look at new building signage.
- Most LBDP staff continue to telework since the March 13 order from the Governor. In mid-June, we increased the number of staff coming in daily to process delivery and maintain the facility. Staff continue to provide reference services, patron application processing and follow up, textbook conversion, programming and assistive technology classes, building maintenance and security, Braille and Audio Reading Download (BARD) services, and daily delivery. During the last three months, we have circulated 37,000 items including 147 digital talking book machines to patrons. We continue to quarantine materials coming into the library, increasing this hold to seven days after new testing results by the REALM Project were released in August 2020.
- Issues with delays in mail delivery that began in June increased during July and August. Some patrons were reporting it taking three to four weeks for mail to be delivered. Ms. Padilla encouraged public libraries across the state to advocate for LBDP, and we appreciate their support. The National Federation of the Blind also assisted with advocating on this issue. We were contacted by Rep. Andy Harris's office after a librarian in Caroline County had called on our behalf.
- For the fall semester, the Maryland Accessible Textbook program is working with 25 students requesting 53 textbooks. The staff have completed 1,300 chapters for the semester to date.
- The Recording Studio has submitted 205 Marylandia books to the Braille and Audio Reading Download (BARD). This represents an increase of 16 titles since June 2020. These titles have been downloaded 13,573 times by patrons across the State of Maryland and across the country. At least one volunteer has set up a home studio to begin recording content.

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- The Duplication on Demand testing continues. Technical Services staff are being trained on printing mailing cards and creating custom cartridges. There have been some hardware issues but those were resolved.
- LBPD is participating in a Braille eReader pilot with the National Library Service (NLS). LBPD is in the beginning stages of distributing refreshable Braille devices to patrons across the state. Staff have been trained for technical support. NLS will follow up every two months with surveys of the patrons on their user experience.
- Outreach librarian Ashley Biggs continues to cooperate with the UME Extension Office to host a series of monthly teleconferences focusing on a variety of health and wellness issues.
- Youth Librarian LaShawn Myles and Outreach Librarian Ashley Biggs completed a successful virtual Summer Library Program. The writing series and trivia nights for youth were big hits. Adult programming included Mad Libs, weekly trivia and teleconferences on food and storytelling.
- Jerry Price continues to hold the monthly LBPH Technology User Group (TUG) via conference call. The September TUG on the BlindShell Mobile Phone drew 70 participants. He has also conducted over 40 one-on-one classes on Assistive Technology in July and August by phone.
- LBPH currently serves 6,906 Active Patrons in every county in the State of Maryland.

## Public Libraries and State Networking Branch (PLSNB)

### Programs and Events

The State-Wide Public Opinion Poll is being conducted by Opinion Works. The poll captures responses from both website solicitations and phone calls by a call center. The consultant hired to manage the project has submitted the final results at the state level, and we are waiting for the breakdowns by county and a comparison to previous iterations of the survey. Overall, public libraries are very highly regarded by the public and people are aware of many of the current services we offer; for example, when asked to identify services that libraries provide, the most common response was not “provide books” but “provide Internet access”.

The Library Associate Training Institute (LATI) will be held entirely online for the foreseeable future. Ryan O’Grady, LATI Coordinator since June, has hit the ground running and has fully adapted the curriculum to a virtual platform.

MSL used LSTA funds to support a shared statewide program coordinated by the Prince George’s County Memorial Library System (PGCMLS), “An Evening with Ibram X. Kendi”. The virtual event was a rousing success, and more than 348,420 people attended “live” or watched the one hour program on You Tube.

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## Grants

The 2020 MLA Conference was postponed until October 2020. We have shifted the funds that were set aside for the 2020 MLA Conference Grants to the next funding cycle. In FY 2021, MSL will support library staff attendance at two MLA conferences. The 2020 MLA conference will be entirely virtual, which will allow us to redistribute funds in the spring for the 2021 MLA conference.

The FY 2021 Grants have been awarded. In order to fund two MLA conferences in the same fiscal year, we have reduced the funding set aside for these awards. MSL will distribute funding in the following ways:

- \$1.2 Million in statewide grants
- \$605,000 in Staff training and development (including MLA conferences)
- \$180,000 in Competitive Grants
  - Calvert Technology Lending \$13,157
  - Charles Mobile Access Van \$ 7,540
  - Frederick Collaborative Competition 2020 \$16,983
  - Harford Community WiFi Hotspots \$30,589
  - Howard Mathsplosion \$10,000
  - Kent Technology Plan \$ 5,000
  - Queen Anne's Technology Lending \$11,146
  - Somerset Feasibility Study \$39,000
  - Talbot Community WiFi Hotspots \$46,000
  - Wicomico Facilities Master Plan \$34,400
  - WMRL Technology Lending \$33,680
  - Worcester Equality, Diversity, Equity \$27,500

## Statistics

MSL is continuing to provide support and training for the statewide Tableau project, including monthly webinars on relevant topics, including using statistics from social media platforms to report on and improve libraries' virtual program offerings; budget forecasting for finance staff; and a new 3-day virtual training for Tableau beginners (scheduled for October).

MSL is also working with library directors to track systems' reopening plans statewide, and has recently surveyed all systems. Results of the survey are shared with directors for their use as they plan reopening phases.

The FY2019 Maryland Public Library Statistics have been published, and are available for systems to download from Sailor as well as from MSL's Data & Evaluation Resource Guide.

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## Youth Services

- Program support and training for Youth Services initiatives continue to occur online. Carrie Sanders, the Youth Service Coordinator for MSL, holds bi-weekly check-in calls with system youth services coordinators for collaborative sharing and discussion regarding revised youth programs and services. She also coordinates “special youth services showcases” for deeper sharing about specific topics, as interest warrants (e.g. “Fall Programming Showcase” or “Take-Home Kits: Show and Tell”).
- The 2020 CSLP Summer Reading Program: “Imagine Your Story” occurred this summer through a combination of virtual participation using an online platform such as Beanstack or ReadSquared where reading and other enrichment activities can be logged or through physical game boards provided to families through curbside service or outreach at community meal sites.
- MSL launched a statewide virtual study in August of the Project Ready curriculum: a multi-module, asynchronous study of a series of free, online professional development modules for school and public youth services librarians, library administrators, and others interested in improving their knowledge about race and racism, racial equity, and culturally sustaining pedagogy. This curriculum, an IMLS-funded project created by professors at the UNC Chapel Hill School of Information and Library Science, will be studied by over 60 library staff over the next several months through a combination of asynchronous study and synchronous, weekly discussions within cohorts.
- With funds received from the Maryland State Department of Education, MSL is currently working with a small project team on the development of an early literacy curriculum called Hatchlings. The Hatchlings program, (based on the award-winning early-literacy Mother Goose on the Loose program for children from birth to age 3 with their parents or caregivers, developed by Dr. Betsy Diamant-Cohen), offers guidance and support for expectant and new families surrounding literacy, language, and family engagement both in the library as well as out in the community. This early literacy program will be piloted in four library systems over the next two years. In addition to Dr. Betsy Diamant-Cohen, the steering committee for this project includes Dorothy Stoltz, Carroll County Public Library and Elaine Czarnecki, Early Literacy and Assessment Consultant.
- The 2020 MD Teen Connect Conference is postponed until spring of 2021 when a virtual event will occur.
- Carrie Sanders is working with Kelsey Hughes (PGCMLS) and continues to lead virtual trainings statewide for library staff as part of the Young Adult Library Services Association’s (YALSA) "Transforming Teen Services: A Train the Trainer Approach". Training topics include youth development, guided facilitation, connected learning, and computational thinking.

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## Organizational and Staff Development

- MD Tech Connect 2020 is Going Virtual! began on September 9 with keynote speaker Carson Block presenting “The Future We Make Together”. Weekly sessions will continue throughout the fall. This year’s conference focuses on adapting library services in times of uncertainty and how libraries can reach their communities remotely. MD Tech Connect is designed to bridge the various library technology worlds to be inclusive of all library staff amongst all types of libraries.
- MSL continues to partner with the Maryland Library Association on the MAPLA Executive University program (formerly known as Director’s University). This October, two presentations will be offered that focus on racial equity. Tonya Aikens, President & CEO, Howard County Library System, will facilitate “Get REAL - Racial Equity At the Library” and Michelle Hamiel, Chief Operating Officer for Public Services, PGCMLS, will facilitate “What If: Creating an organizational culture in which everyone thrives”.
- Now that our libraries are up and running well with Zoom and other technologies to support public programming, a new program has been developed to support the sharing of ideas and best practices on the topic of programming and outreach. The series is named Programming & Outreach Showcase (POS) and it is offered at least once per month to library programming staff as well as interested branch staff. Recent POS topics include: “Grief Walk” with Washington County Free Library; “Take Home Kits Show & Tell” with Carrie Sanders, Youth Services, MSL; “Virtual and Hybrid Programming - Anne Arundel County Public Library Edition”. The next POS will be held on October 19 and feature PGCMLS’s Career Chat program. These programs have been very well received with large registration numbers and excellent evaluation results.
- MSL is convening a New Task Force to continue our efforts to strengthen the collaborative sharing of public programming among libraries. The group has had two meetings and will begin by collaboratively marketing a program hosted by the Enoch Pratt Free Library on November 10 titled “An Evening with Devin Allen and DeRay McKesson”.
- MSL continues to work with Community of Practice groups to support statewide sharing and learning opportunities. The Staff Development group promoted two programs focused on difficult customer COVID-19 behaviors with presenters Andrew Sanderbeck and Ryan Dowd. Six hundred and fifteen (615) staff members registered for Andrew Sanderbeck’s program with 470 in live attendance. The Statewide Marketing group has scheduled “Handling Negative Feedback Online: Strategies for Your Library” on October 7.
- MSL provides opportunities for libraries to think proactively about the future. In July, Miguel Figueroa, ALA Center for the Future of Libraries presented Library Responses to COVID-19. Over 300 library staff members registered with 181 people in live attendance.

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## Updates

### Citizens for Maryland Libraries (CML)

Ms. Lynn Wheeler reported to the board that CML board meeting will be held on September 26, 2020 and the annual trustee meeting is scheduled for October 17, 2020.

### College of Information Studies (iSchool)

Dr. Butler presented an iSchool update. He shared that there is a large incoming class. He also shared that the iSchool is looking for a new digital collections project.

## MLIS Program Updates

- The MLIS Program and PhD Program hired an Academic Program Specialist in August 2020. Jillian Scarson has a BFA in Illustration and a Master's of Library and Information Science from Syracuse University. Prior to moving to Maryland, she worked for SU Project Advance, a concurrent enrollment program offering college courses to secondary students within their high schools. In addition to her experience in higher education Jill has worked in the healthcare industry, as a freelance artist, and within academic and public libraries.
- The Program is planning Career-focused Virtual events for current students and friends of the College. Currently an event on Music Librarianship has been scheduled for 9/25/2020. Lisa Shiota from the Music Library Association will introduce us to music librarianship. Please register [here](#) if you would like to attend. Future events on academic librarianship and working in the government sector are being planned. Please check the iSchool Events page for updates.
- Faculty are developing and exploring new courses on Race and Gender in North American Libraries and Archives; Critical Theory & LIS, and Race, Gender, & Identity in Academic Libraries.
- A course on "Outreach, Inclusion, and Crowdsourcing" was developed by new assistant professor, Victoria Van Hying in partnership with the Driskell Center. Students are learning about accessibility and inclusivity, and creating a new text transcription crowdsourcing project featuring the papers of the late artist and professor of art history, David Driskell, who largely defined and expanded the field of African American and Black art.

## Student Awards and Recognition

- Tannaz Motevalli (MLA/NLM Scholar) received a 2020 ALA Spectrum Scholarship. The Spectrum Scholarship Program actively recruits and provides scholarships to American Indian/Alaska Native, Asian, Black/African American, Hispanic/Latino, Middle Eastern and North African, and/or Native Hawaiian/Other Pacific Islander students to assist them with obtaining a graduate degree and leadership positions within the profession and ALA.

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- Jane Behre and Sarah McKenna, current MLIS students, regularly contribute to the Hack Library School blog. Sarah also serves as an editor.
- Innovations & Service to the State of Maryland
- Counted In Project led by Dr. Ana Ndumu provided \$1000 mini-grants to connect libraries and immigrant organization to provided Census 2020 outreach; partnered librarians in Montgomery County and PG County with Haitian, Ethiopian, Dominican, and other immigrant advocacy groups
- Dr. Ana Ndumu and Michele Villagran (SJSU) were awarded an ALISE Community conn@CT Mini-Grant on “Integrating Immigrants into the LIS workforce: A pilot, collaborative project” to provide self-paced mini-course to attract potential librarians to the profession. This is a partnership between REFORMA National’s Education Committee (Ndumu & Villagran), the REFORMA Mid-Atlantic Chapter, and PGCMLS.
- PhD student TJ Rainsford led an iSchool student team to create a geographical data visualization tool to support PGCMLS's initiative to fully eliminate traffic fatalities and serious injuries by 2040. <https://ischool.umd.edu/news/maryland-today-visualizing-vehicle-safety-featuring-tj-rainsford>
- Dr. Jen Golbeck appeared on the Netflix series “Connected” discussing data patterns in social media and what they reveal. <https://ischool.umd.edu/news/netflix-series-connected-featuring-jen-golbeck>
- The University of Maryland’s College of Information Studies (iSchool), in collaboration with the College of Behavioral and Social Sciences (BSOS), are launching a Social Data Science Center (SoDa) to help researchers better access, analyze and use powerful social science data. <https://ischool.umd.edu/news/university-maryland-launches-new-social-data-science-center-support-facebook>

## Select Research Grants

- Dr. Jessica Vitak (PI) received a \$5000 grant from the SSRC Rapid-Response Research Grants 2020 for how COVID-19 is changing workplace surveillance and American workers’ experiences & privacy expectations when working from home. (with Zimmer, M. (Co-PI)).
- Dr. Vanessa Frias-Martinez (PI) and Dr. Jessica Vitak, J. (Co-PI) received a \$2.35M grant from the National Science Foundation for an inclusive public transit toolkit to assess quality of service across socioeconomic status in Baltimore City. (Erdogan (Co-PI), S., Iyer, S. (Co-PI), & Chavis, C. (Co-PI)).
- Dr. Mega Subramaniam (Co-PI) & PhD student Kelly Hoffman (Co-PI) received a \$427,062 (sub-award to UMD: \$142,803) grant from the Institute of Museum and Library Services for connecting small and rural libraries to connected learning (Davis, K. (PI) & Coward, C. (Co-PI)).

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- Dr. Susannah B. F. Paletz. (PI) received a \$616,700 grant from the Army Research Office for human-agent teaming on intelligence tasks (Porter, A. (Co-PI)).

## Faculty Awards / Recognition

- Dr. Mega Subramaniam and PhD students Shandra Morehouse and Nisa Asgarali-Hoffman were winners of the ALISE/Bohdan S. Wynar Research Paper Competition for their paper about examining vulnerability in youth digital information practices scholarship published in Children and Youth Services Review (116).
- Dr. Jonathan Lazar is the recipient of the ACM SIGACCESS Award for Outstanding Contributions to Computing and Accessibility, and will be giving the keynote speech at the ASSETS conference in October 2020.

Dr. Eric Hung has been appointed to the Editorial Board of The American Archivist (2020-23).

## Faculty Presentations / Workshops

- Dr. Susannah B. F. Paletz along with Auxier, B. E., & Golonka, E. M. gave an invited talk on sharing information online: a multidisciplinary framework for HACK (Helpful Applied Cyber Knowledge) 2020: Adjusting the Lens on Cybersecurity at the Nuclear Regulatory Commission Cybersecurity Conference Hosted by the Office of the Chief Information Officer.
- Dr. Ana Ndumu coordinated and presented on census outreach for the Black Caucus of the American Library Association's 3-Part Series on "A Critical Moment: Libraries, Civic Engagement, and Black Communities and UMD McKeldin Library Associate Librarian, Tahirah Akbar-Williams moderated the session on Critical Dialogues in Libraries
- Dr. Ana Ndumu served as the committee chair for The Serving Refugees Immigrants, and Displaced Persons Committee (SRIDP) of the American Library Association (ALA), which formally partnered with Welcoming America on the Welcoming Week movement. The Celebrating Welcoming Week: A Guide for Librarians toolkit was released and was on course to be presented at ALA Annual before COVID-19
- UMD iSchool faculty discussed having confidence in government and institutions despite growing mistrust caused by the Covid-19 pandemic in a panel discussion titled "Confidence in Institutions in a Time of Mistrust"
- Dr. Eric Hung will be giving invited talks at the University of Hartford on November 9 ("Documenting Life Beyond Suffering: Recovering the Legacy of the Kim Loo Sisters"), and at Binghamton University in February 2021 ("Beyond Tokenism in Curriculum Revisions").
- Dr. Eric Hung, along with Dr. Nancy Yunhwa Rao (Rutgers University), gave a talk entitled "Chinese American Entertainment During the Exclusion Era" in a talk sponsored by Alexandria Library and the 1882 Foundation.

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## Faculty Publications

- Dr. Doug Oard, along with Tetsuya Sakai and Noriko Kando (eds.), published a book titled *Evaluating Information Retrieval and Access Tasks: NTCIR's Legacy of Research Impact*. Open access: <https://www.springer.com/gp/book/9789811555534>
- Dr. Jessica Vitak, along with Zimmer, M., published an article titled, "More than just privacy: Using contextual integrity to evaluate the long-term risks from covid-19 surveillance technologies" in the journal *Social Media and Society*.- <https://doi.org/10.1177/2056305120948250>
- Dr. Jessica Vitak and Dr. Yla Tausczik, along with Huang, X., published a paper titled, "You don't have to know my past: How WeChat Moments users manage their evolving self-presentations" in the *Proceedings of the 2020 Annual Conference on Human Factors in Computing Systems* (Paper No. 468). <http://dx.doi.org/10.1145/3313831.3376595>
- Dr. Jessica Vitak, along with Wisniewski, P., Badillo-Urquiola, K., & Ashktorab, Z., published a paper titled, "Happiness and fear: Using emotions as a lens to disentangle how users felt about the launch of Facebook reactions" in the journal *Transactions on Social Computing*. <https://doi.org/10.1145/3414825>
- PhD Student Priya Kumar, Dr. Mega Subramaniam, Dr. Jessica Vitak, and Dr. Tamara Clegg, along with Chetty, M., have a publication titled, "Strengthening children's privacy through contextual integrity" in press with the journal *Media and Communication*.
- Dr. Mega Subramaniam, PhD student Shandra Morehouse, and PhD Student Nisa Asgarali-Hoffman, along with Pang, N., published a paper titled, "Examining vulnerability in youth digital information practices scholarship: What are we missing or exhausting?" in the journal *Children and Youth Services Review*. <https://doi.org/10.1016/j.chilyouth.2020.105241>
- Adjunct instructor Linda Braun & Dr. Mega Subramaniam published an article titled, "The right and wrong way to make decisions in a crisis.". Available at: <https://www.slj.com/?detailStory=the-right-and-wrong-way-to-make-decisions-in-a-crisis-reimagining-public-libraries-covid>
- Dr. Mega Subramaniam and adjunct instructor Linda Braun published an article titled, "Wake up, Libraries – Curbside pick-up is not the answer" in the *School Library Journal*. Available at: <https://www.slj.com/?detailStory=wake-up-libraries-curbside-pickup-is-not-the-answer-reimagining-public-libraries-youth-services>
- Braun, L.W. & Dr. Mega Subramaniam published an article titled, "Retire those legacy approaches. It's time to be bold and innovative" in the *School Library Journal*. Available at: <https://www.slj.com/?detailStory=retire-those-legacy-approaches-its-time-to-be-bold-and-innovative-reimagining-libraries>

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- Dr. Mega Subramaniam and adjunct instructor Linda Braun published an article titled, “COVID-19 is an opportunity to rethink youth librarianship: Reimagining libraries” in the School Library Journal. Available at: <https://www.slj.com/?detailStory=covid-19-is-an-opportunity-to-rethink-youth-librarianship-reimagining-libraries>
- Dr. Beth St. Jean, Dr. Ursula Gorham, and Dr. Beth Bonsignore have a publication titled, Understanding Human Information Behavior: When, How, and Why People Interact with Information. in press with Lanham, MD: Rowman & Littlefield.
- Dr. Beth St. Jean, Dr. Paul Jaeger, Dr. Gagan Jindal, and PhD Student Yuting Liao have a publication titled, “Introduction: Libraries and Librarians as Agents of Health Information Justice” in press with Roles and Responsibilities of Libraries in Increasing Consumer Health Literacy and Reducing Health Disparities (Advances in Librarianship, Volume 47). London: Emerald Group Publishing Limited.
- Dr. Beth St. Jean, Dr. Gagan Jindal, Dr. Paul Jaeger, and PhD Student Yuting Liao, along with Barnett, B., have a publication titled “Libraries and Librarians as Agents of Health Information Justice: Concluding Thoughts” in press with Roles and Responsibilities of Libraries in Increasing Consumer Health Literacy and Reducing Health Disparities (Advances in Librarianship, Volume 47). London: Emerald Group Publishing Limited.
- Dr. Gregg Vanderheiden, Dr. Jonathan Lazar, Dr. J. Bern Jordan, and PhD Student Rachel Wood, along with Ding, Y., with a publication titled “Morphic: Auto-personalization on a global scale” in the Proceedings of the ACM 2020 Conference on Human Factors in Computing Systems (CHI).
- Dr. Joel Chan, PhD Student Jonathan Brier, Dr. Zarah, Farhadi, Dr. Myeong Lee, PhD Student Shawn Janzen, PhD Student Wei-Wei Chi, Faculty Research Specialist Andrew Fellows, and Dr. Susan Winter have a publication titled, “A theoretical analysis of independent businesses owners' preferences for informal information sources” for the Association for Information Science and Technology 83rd Annual Meeting.
- Dr. Ana Ndumu and Dr. Paul Jaeger, along with Dickinson, A. C., have a publication titled, “A critical moment: US Public libraries, public trust, and the 2020 Census” in the journal The Political Librarian.
- Dr. Ana Ndumu has a publication titled, “Disrupting Digital Divide Narratives: Exploring the US Black Diasporic Immigrant Context” in the journal Open Information Science.
- Professor of the Practice Jason R. Baron, along with Armstrong, K., have a publication titled, “The Algorithm in the C-Suite: Applying Lessons Learned and Information Governance Best Practices To Achieve Greater Post-GDPR Algorithmic Accountability” in press in A. Taal (Ed.), Privacy, Technology, and Compliance in an Era of Accelerating Change with London, Taylor & Francis Group.
- Dr. Doug Oard and Dr. Katie Shilton, along with Lin, J., Milligan, I., and Ruest, N., have a publication titled, “We could, but should we? Ethical considerations for providing access to

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GeoCities and other historical digital collections” published in CHIIR ’20: Proceedings of the 2020 Conference on Human Information Interaction & Retrieval.

- Dr. Katie Shilton, Lecturer Donal Heidenblad, and Dr. Susan Winter, along with Porter, A. & Kendig, M., have a publication titled, “Role-Playing Computer Ethics: Designing and Evaluating the Privacy by Design (PbD) Simulation” in the journal Science and Engineering Ethics.

## New Faculty Hires

- Jason R. Baron, J.D. (Boston University) hired as professor of the practice in archival science and policy
- Zubin Jelveh, Ph.D. (New York University) hired as an assistant professor in data science and criminal justice with a joint appointment in the UMD College of Behavioral & Social Sciences Department of Criminology and Criminal Justice
- Diana Marsh, Ph.D. (University of British Columbia) hired as an assistant professor in archives and digital curation
- Ryan O’Grady, MLIS (University of Maryland) hired as a lecturer in libraries, information science, and the future of work
- Ido Sivan-Sevilla, Ph.D. (Hebrew University of Jerusalem) hired as an assistant professor in socio-technical aspects of cybersecurity and privacy
- Naghmeh Momeni, Ph.D. (McGill University) hired as a lecturer in data science and social networks
- Victoria Van Hying, Ph.D. (University of Sheffield) hired as an assistant professor in library innovation

## Academic Program Facts and Figures

- This fall, we have a total of 1,768 students (36% growth from last fall with 1300 students)
- BS in Information Science (InfoSci) Shady Grove has 87 students (53 new)
- InfoSci College Park has 1,211 students (72 new Freshmen and external transfer students)
- Master of Information Management (MIM) has 46 students (17 new)
- Human Computer Interaction Masters of Science (HCIM) has 78 students (43 new)
- MLIS + HILS has 280 students (67 new)
- PhD in Information Studies has 66 students (20 new)

## Enoch Pratt Free Library

Ms. Heidi Daniel provided the following updates:

- Diversity, Equity and Inclusion Council is developing new programs and training.
- EPFL has a new website and the mobile site is very responsive

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- Digital connectivity is creating mesh networks in the Highland Town and Penn North communities.
- The library is advocating long term digital divide solutions.
- The library is hoping to reopen some of the locations, however, there is a custodial staff shortage.
- MILO is now up and running.
- The library has decided to have an outside expert interpret the REALM studies.
- Although most staff is back to work, they are working on an A/B day schedule.

## Maryland Library Association (MLA)

### MLA Operations

All new division officers and leaders were onboarded over the summer. Paula Singer engaged the Executive Board in a professional development session aimed at board effectiveness.

### COVID Response

MLA Offices have been closed since March 14, 2020. Staff continue to work remotely and are doing so very effectively. Their reentry into the MLA office building will be coordinated through Pratt.

Programs, meetings, and networking events have made a successful shift into the virtual realm and are seeing excellent participation from membership as well as non-members throughout the state. MLA's Membership committee is developing outreach initiatives that leverage the many new opportunities to connect with these potential members.

MLA continues to deliver a popular weekly series called MLA Conversations, hosted by Joe Thompson via Blackboard. The hour-long segment features interviews and conversations with Maryland library leaders.

Regular Division and Interest Group meetings focus on COVID-related topics and support for members throughout the pandemic.

### MLA Conference

The 2020 Conference has shifted to a virtual format and launches October 6th. A wide variety of online programs will take place from October-January. Information can be found on the MLA Conference site, <https://www.mladacon.com/conference>. We are extremely grateful for MSL's continued support of MLA conference grants to library systems.

The 2021 Conference committee has been actively working to plan the next conference and have selected the theme, "Libraries Without Limits." Conference proposals are currently being accepted.

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## Equity, Diversity, Inclusion, and Anti-Racism Initiatives

In response to racial violence and unrest throughout the country, MLA issued a statement against racism that can be found here: [https://www.mdlib.org/files/docs/mla\\_statement\\_against\\_racism.pdf](https://www.mdlib.org/files/docs/mla_statement_against_racism.pdf).

The current MLA President and Past President sponsored the program “Black Authors Matter,” presented by the Readers’ Advisory Interest Group (RAIG) in order to make it free for all members. Additional programs have been offered and are being developed by multiple divisions/groups on racial and social justice, diverse literature, and community engagement.

Under the leadership of Michelle Hamiel, MLA’s Equity Diversity, and Inclusion Task Force has been reactivated and will hold its first meeting of the year on September 21st via Zoom. Michelle Hamiel and Morgan Miller provided training on planning inclusive events and activities to all MLA leaders responsible for program development.

## Library Legislation

The Legislative Panel held its first meeting of the year on September 11th. Andrea Berstler, past president of MLA, was appointed Chair. In addition to identifying legislative priorities for the year, the panel is also working to develop new platforms and strategies for engaging with legislators. At this point, it is likely that the annual Maryland Library Legislative Day in February will become a virtual event.

Any additional federal aid to libraries as part of a COVID relief package will likely be delayed until after the November presidential election.

## Other News

Divisions, Panels, and Interest Groups have already hosted a number of outstanding programs this year. Some highlights include the Library Advocacy Interest Group’s two-day Advocacy Academy (in partnership with ALA) and Black Eyed Susan Tapestry book discussions through the Children’s Services Division. The Intellectual Freedom Panel will offer “Defend Intellectual Freedom: A Challenge Response Toolkit for Libraries” in October.

Work on a new strategic plan will commence later this year.

## School Library Media

Ms. Hicks reported that the focus of the school librarians is in supporting the teachers. She also shared that the School Media Recovery plan has been published. Ms. Hicks shared that NC State’s Friday Institute is offering a six week, one credit class on teaching online.

Ms. Hicks presented the following MSDE updates:

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School Library Media (SLM) Online Reporting – The Annual Survey closed June 30th. The summary report is available on the MSDE SLM Publications and Resources Page. 98% of the expected schools were able to complete a report, despite school closures.

New Learning Management System (LMS) / Position – A contract for the LMS has been extended but is not yet finalized. Interviews for the LMS administrator position occurred last week with second interviews to come later in September.

## Continuity of Learning –

School Library Media Together Recovery plan - Through a collaborative effort and input from Maryland's Local School Systems, the Office of Instructional Technology and School Library Media developed a comprehensive recovery plan to support all school library media specialists, educators, and administrators. This plan includes return-to-school scenarios (face-to-face and remote) that address the multiple roles of the librarian as well as activities that can strengthen daily instruction and provide additional support to the classroom teacher.

Teaching Remotely: A Practical Guide - This one-credit course is offered by the Friday Institute at NC State University in collaboration with MSDE. During this six week course, participants will learn best practices, resources, and strategies related to successfully setting up distance learning classrooms.

Professional Learning for Remote Teaching Portal - In response to teachers' identified professional learning needs, the Office of Instructional Technology and School Library Media created the Professional Learning for Remote Teaching Portal. This portal offers professional learning webinars, courses, and activities contributed by Maryland's local school systems, individual educators, and quality educational organizations.

## Upcoming meetings and important dates:

The first combined OITSLM meeting for the 2020-2021 school year will be held virtually on October 29th. The School Library Media Supervisors will be meeting monthly to discuss topics of interest.

## MDK12 Digital Library

Memorandum of Understanding (MOU).

The updated MOU has been signed by 22 of the 24 LSSs and 17 private schools to date.

## Upcoming meetings:

- Vendor Day - October 19th
- Follow up meeting Nov 5th
- RFQ reviews - Feb 4
- End of the year meeting May 6

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## Maryland Association of School Librarians (MASL)

Ms. Hicks presented an update on behalf of Ms. Tignor and Ms. Daggett:

The October 19th MASL Conference will be a full day event and will be recorded. There is a \$35.00 registration fee and the recording will be available for one year.

Their key note speaker is a Lilliad fellow, Ann Weeks from IMLS.

## OTHER BUSINESS

Ms. Padilla reported that there is a vacancy on the State Library Board for the Maryland Higher Education Commission (MHEC) member. Ms. Padilla discussed the gap in connection with academic libraries. She has spoken with Cindy Steinhoff from the Congress of Academic Library Directors (CALD). Ms. Padilla suggests that the Board consider having the CALD President serve on the MSL Board in lieu of the MHEC member as stipulated in statute. The board agreed to pursue Ms. Padilla's research into this issue. Ms. Padilla will report back to the Board on her progress.

## PUBLIC COMMENT

No public comments were submitted.

## STATE LIBRARY BOARD MEMBER DISCUSSIONS AND UPDATES

Ms. Maneki discussed the announcement from the Maryland Transportation Authority (MTA) about their major budget cuts. Mr. Parran stated that he will address this with the MTA. A suggestion was made that an organized advocacy group should address the needs of staff and library patron's issues with the budget cuts.

Mr. Fish requested confirmation that registration of MLA membership for board members will be paid by MSL. Ms. Padilla confirmed that this was the case.

## FY2021 MEETING CALENDAR

- Thursday, December 10, 2020
- Monday, March 15, 2021
- Tuesday, June 15, 2021

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## MEETING ADJOURNED

Ms. Marshall moved to adjourn the meeting. Mr. Butler seconded.

Meeting was adjourned at 12:19 p.m.